

## Food Service Satisfaction Survey

**Direction: Interview each resident selected, ask them the questions. If questions need to be repeated multiple times, or they display signs they do not understand, discontinue interview. Read them the response choices and circle, "Always", "Sometimes", "Never".**

1. Do you like the way the food looks when it is served?

Always      Sometimes      Never      Comments:

2. Are the foods that should be hot, served at a temperature that is hot for you?

Always      Sometimes      Never      Comments:

3. Are the foods that should be cold, served at a temperature that is cold for you?

Always      Sometimes      Never      Comments:

4. Does the food taste good?

Always      Sometimes      Never      Comments:

5. Overall, would you say you are satisfied with the foods that you are being served?

Always      Sometimes      Never      Comments:

6. Are the people serving you food pleasant?

Always      Sometimes      Never      Comments:

7. Do the people who serve you tell you what they are putting in front of you?

Always      Sometimes      Never      Comments:

8. Are the silverware, glasses, and cups clean?

Always      Sometimes      Never      Comments:

9. Do you feel you have enough time to eat?

Always      Sometimes      Never      Comments:

10. Overall, are you satisfied with the way in which foods are presented and served to you?

Always      Sometimes      Never      Comments:

11. Are you hungry when you sit down at meals?

Always      Sometimes      Never      Comments:

12. Do you like the foods that you are offered?

Always      Sometimes      Never      Comments:

13. Are there foods that you request that are not served to you?

Always      Sometimes      Never      Comments:

14. Are you served foods on holidays that are holiday specific?

Always      Sometimes      Never      Comments:

15. Are you satisfied with the amount of foods offered to you?

Always      Sometimes      Never      Comments:

16. Overall, do you enjoy your meals?

Always      Sometimes      Never      Comments:

17. Do you find the dining rooms have good lighting to see your food?

Always      Sometimes      Never      Comments:

18. Is the dining room clean?

Always      Sometimes      Never      Comments:

19. Is the dining room temperature comfortable for you?

Always      Sometimes      Never      Comments:

20. Do you enjoy who you sit with at your table?

Always      Sometimes      Never      Comments:

### Results

Total Counts	Percentage of Responses
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**Always**

**Sometimes**

**Never**